

Student Services Council

July 27, 2021

Discussion:

- Community Colleges work collaboratively to create better processes and focus on equity to better serve our students.
 - When we talk about equity - we are talking about students receiving what they need to be successful.
 - As student service professionals, we are required to be vigilant about the barriers put in place that historically have kept underserved students from succeeding.
 - The initiatives around our mission and vision include: sustainability - supporting our students throughout their journey; strategic - students being connected to supports they need; integrated - seamlessly connecting students to information and resources without being bounced around; proactive - students are connected to resources at the first sign of trouble, not waiting for a crisis; personalized - each student receiving the intensity of support appropriate to their unique needs.
- Updates:
 - Outreach: the team is trying to be mobile and flexible while helping in the One-Stop Center. Otherwise, they are focused on events and summer bridge program with TRiO.
 - They are getting more students involved and coming to campus.
 - One-Stop: Information is continually changing.
 - Workforce: there will be a new program in the fall to help students who are homeless that allows them to access resources on and off campus.
 - The definition of homelessness is any person without shelter or with shelter (including a car or tent) or someone who is using a community shelter and moving around from place to place.
 - Students will be able to access community aid through emergency funds to help students get a hotel room, etc.
 - DSS: still actively working with students to help them gain the accessibility they need to be successful. They are also able to work with students remotely, if needed, but they are in the office to help as well.
 - Counseling: The CDS program is up and running, send students to Leszek. David Jones is volunteering his time to work in the Veteran's Center over the summer.
 - Financial Aid: DOE announced that some verification documentation will be waived for students and there will be a list of students that FA will be going through so give them time.
 - Registration: Drop for nonpayment is making progress, they are planning to move the tuition due date up a week to help give students a little more time to get their accounts in order before classes begin.
 - International: The US Government is encouraging international students to come to the US and seek education here. IP is expecting 30 students in the fall from 12

different countries. They have 17 students waiting for visas as there is a lot of backlog.

- Testing: they are finishing up the testing with the nursing program. The advising department is hiring a new advisor with hopes of them starting in fall.
- Running Start: there will be a Running Start advising position opening up.

Meeting Adjourned.