

Student Services Council

January 31, 2023

Via Zoom

Agenda:

1. Welcome & Check-in
2. Two scholarship cycle
3. Search Advocates
4. Policy 310.1
 - a. Academic Suspension policy (imbedded under grading)
5. Roundtable

Discussion:

- New hires- Stacie Johnson (Advising) and Rosa Rocha-Andrade (Outreach)
- There will be a second LCC scholarship application cycle: February-April, then sometime in Fall
- HR is still looking for Search Advocates to join hiring processes
- Professional development opportunity- Deena Godwin, faculty at Clark College
 - “Up-leveled Results” Friday, March 3rd 10am-noon and 1-3pm
- Policy 310.1: Academic Standing - language change recommendation from “suspension” to “standing” and remove “probation” status
 - Quarterly GPA instead of cumulative GPA
 - Students with questions can be directed to One-Stop
 - Focus on holistic student support
 - SAP Appeals - case-by-case basis;
 - Sometimes, encourage students to utilize withdrawals rather than ‘F’ grades when struggling academically
 - Work with One-Stop if there are questions
 - April will provide information on 60% point for dropping without repayment in the all-campus e-mail regarding Financial Aid

Roundtable:

- Financial Aid
 - Starting Fall 2022, students were contacted and provided with Rosie’s contact information to reach out with questions about SAP; FA will be doing that again for Winter
 - April be sending an e-mail out with disbursement information
 - More funds disbursed compared to last Winter
 - Encourage students to complete and submit the FAFSA
 - Awarding for Spring Quarter has begun
 - Brian is processing overpayments, then will begin R2T4; students that have overpayments can reach out to Finance to arrange payment plans in order to be caught up to begin Spring Quarter

- Registration
 - Deadline for Winter graduation applications was 1/30/23
 - Spring priority registration opens next Monday, 2/6/23
 - New service indicators in ctcLink -
 - Legacy record exists - unconverted record from Legacy
 - Suspected fraudulent student/account
 - Fraudulent applications and accounts - ID will be required for students with these accounts for verification
- Workforce
 - Emergency aid - CARES funding remaining, but will be spent by Spring Quarter
 - Encourage students to apply
 - BankMobile - encourage everyone to check with students and ask if they've signed up; over 120 students that didn't receive a check until after 3 weeks because they hadn't signed up
 - Clarification may be needed on selecting refund instead of actually signing up for something new
 - One-Stop can help
- Testing
 - Math Boot Campus March 6th & 7th from 5:30-8:30pm
 - Refresher for students who tested into Math 78/88/87 and trying to improve placement test
 - Food will be provided
 - Attendees will receive free MyMathLab code if enrolled for Spring Quarter Math course
- One-Stop
 - New front counter - previous Entry Center desk
 - ID card machine may be moved; still being determined
 - Machine is now working again
 - State ID is typically checked in order to get student ID (with exceptions)
- Worker Retraining
 - www.startnextquarter.org - Money available for students, contact Crystal Heitz or Darren Schwegler
- Running Start
 - Advising info sessions will be taking place soon - information will be available on the website
- Advising
 - Student appointments on calendars can be shared with Stacie Johnson to join and take part

Meeting Adjourned.