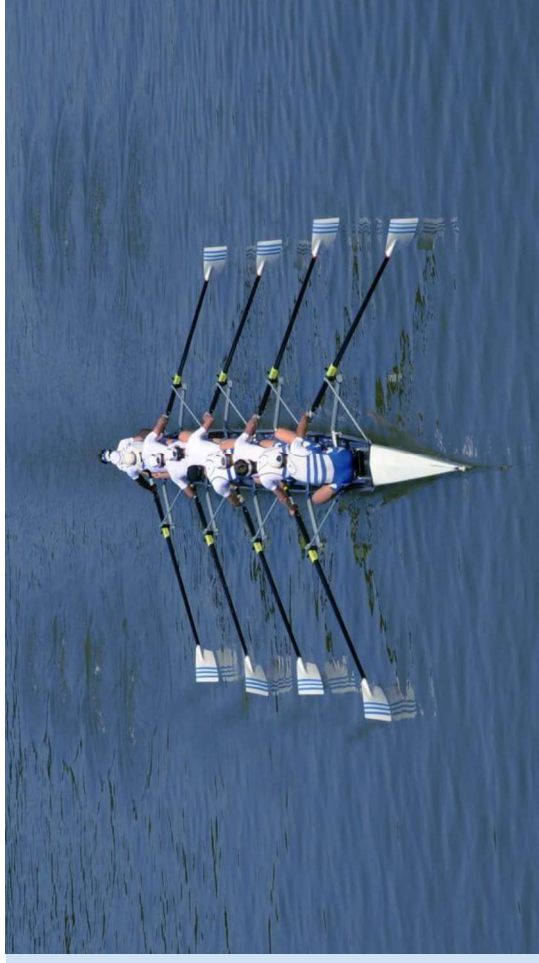


# Student Services Council One Team for Student Success



## 2023-24 Student Services Priorities and Focus

- Connections and Fun
- Value Setting and Trust
  - Care
  - Sincerity
  - Reliability
  - Competence
- Foundational Principles and Mindset (Holistic Student Supports, DEI & Belonging)
- Alignment of processes and services (cross training, continuous improvement; information sharing)

How do we show up for ourselves, for each other, and for the students?

## **March 26, 2024 - Agenda**

- Intros and connections
- Tech Tips - Magnus and co.
- #CultureDrop with Galen Emanuele
  - Operationalizing Values
- Updates & Roundtable

*Yes, let's!*

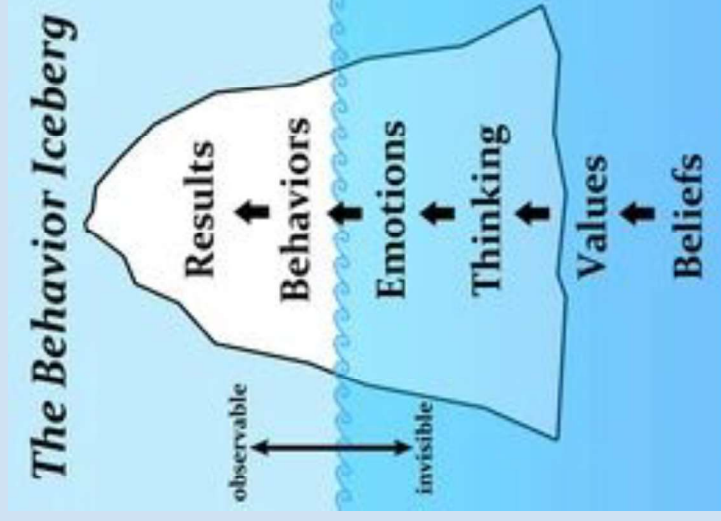
# Galen Emanuele - Culture Drop

[Values Unify, Behaviors Clarify](#)

Behaviors-based culture

Values Unify

Behaviors Clarify



<https://galenemanuele.com/culturedrop>

# Operationalizing our values

LCC's Values:

Our campus community expects an environment of

- Integrity
- Respect
- Collaboration
- Cooperation
- Inclusion
- Innovation

that fosters personal growth, academic excellence and accountability

# Operationalizing our values

Identify behaviors that clarify these values. Use “I” statements, such as “I take responsibility for my actions,” or “I seek to find common ground with others”

- **Integrity**
  - I consistently align my actions with my core actions by demonstrating honesty, transparency and fairness
  - “I meant what I said and I said what I meant, an elephant’s faithful 100%!” Dr. Seuss
  - I am a person who is trustworthy - building trust and consistently being trusted by students
- **Respect**
  - I respects others’ opinions
  - I show respect by active listening and asking follow up questions
  - I treat everyone with a base level of kindness
  - I respect student’s time
  - I respect my supervisor/director
  - I respect different opinions
  - I assume the best intentions
  - I try to understand where someone is coming from

# Operationalizing our values

- **Collaboration**
  - I collaborate by bringing others to the table
  - I am accountable for my part of the work when I'm collaborating
  - I am mindful of my strengths and weaknesses
  - I seek knowledge from appropriate departments
  - I collaborate by including all opinions and valuing them
  - I am accountable for my part when I collaborate
  - I am willing to be a team player
  - I collaborate by finding a common goal
- **Cooperation**
  - I'm great to work with!
  - I seek to listen, collect feedback and make decisions best for that moment (and I'm great to work with!)
  - I actively listen and participate in supporting decisions and feedback while assuming the best intentions
- **Inclusion**
  - I actively challenge institutional biases to identify and breakdown systemic barriers
  - I view each person I interact with as a valued individual
- **Innovation**
  - I use innovation with adaptability to make new ways to make it exciting
  - I thrive on exploring new ideas and pushing the boundaries of what's possible

# April 2024 Updates and Roundtable

- Staffing updates
  - Credentials Evaluator, Registration - Mersady Hurley
  - Director of International Programs – Andie Ingram
  - Career Pathways Advisor - Rebekah Villanti, starts May 13
  - Assistant Director of Diversity, Equity, and Belonging - relaunching search
  - Executive Director of DE&B - Dan Ruiz, starts July 8
  - Director of Advising and One Stop – finalist interviews this week
  - Running Start Advisor - interviews this week
  - Director of Outreach Services - open until May 5
  - Pending: Bilingual Outreach and Rural Outreach Navigators
- FAFSA updates
- Commencement June 14
- Multicultural Grad Night: June 13
- Career Fair: June 5, 10-2