

Student Services Council

April 27, 2021

Discussion Topics:

- Updates for Reopening Plans:
 - Right now the approach is to have a soft summer reopening and then fully open in fall quarter.
 - This gives a two week time period after the holiday
 - Fully reopened with lots of caution
 - This does not mean that everyone employed by LCC will be back on campus full-time, it simply means that staff/faculty who work directly with students will be on-campus to provide in-person help
 - SSLT will be talking with their departments individually to determine what makes sense for their area:
 - Staff rotations
 - Appointment v. walk-ins?
 - What resources and safety measures do we need to have in place (i.e. plexiglass, signs, desk arrangement, etc.)
 - Communication will also need to be made clear to prevent any confusion
 - Mask-wearing and distancing will be a continued requirement when around others.
- Budget in 21-22'
 - Early cuts were made in anticipation of enrollment declines, our budget is not as tight as it has been in previous years
 - The legislature has given more funding towards equity issues (these are earmarked for inclusion initiatives) and guided pathways, which was given more funding
 - This includes diversity and equity in an approach to broaden our staff/faculty diversity rates
 - Emergency funding
 - Funding for mental health
 - High school engagement events are happening with our local service districts
 - Students who graduated in 20-21' and did not attend LCC, could have their college success class paid for if FA does not cover it.
 - This is in an attempt to engage recent graduates as well as those who stepped away from education after high school
 - We are reaching out to students who have stopped out and there is specific outreach being done to help re-engage those students
 - We have been able to hire more coordinators for more outreach opportunities in Workforce, Outreach, and Financial Aid
 - Madison Easton is stepping into a full-time position in Testing
 - Guided Pathways funding will be considered for the advising redesign, counseling career support, etc.

- The Vocational Building is being funded and the process of designing the new vocational building is in the works.
- The new assistant director housing position is still on the table and being discussed.
- Roundtable Updates from Departments:
 - Commencement:
 - Everyone who is eligible to graduate has now been emailed with next steps to participate in the event.
 - Students can sign-up for a cap/gown and rsvp for a graduate parade Friday, the day of commencement
 - Right now there are not many students who have responded to the email that Paz has sent out
 - Student ambassador positions are open now for students to apply and applications are low
 - Any student can apply who is eligible to work
 - One-Stop:
 - Helping Registration text students who have not re-enrolled in school
 - They will be reaching out to students about registration for summer and fall quarter
 - Currently, they are grappling with how reopening will look like for the One-Stop though they have been open for several months already
 - They will determine if their approach will look the same or if it needs to change
 - The water bottle refill station will need to be fixed and cleaned before we can have more people on-campus
 - WorkForce:
 - The new coordinator will be working with new students coming in. As her training progresses, she will be requesting to meet with various people in student services of how we can work together and get referrals. Her position serves all students on-campus.
 - Her position will be focused on equity and serving a diverse student population
 - 72% of all students that we are working with are considered diverse students
 - There is a lot of recruitment and outreach for students who are eligible for food benefits
 - Approximately 1000 students have been identified are eligible for food benefits and there are extensions and exceptions for some students as well
 - LCC is trying to connect students with benefits
 - Advising:
 - Advising redesign: social science is the pilot for the meta-majors. Shawnee Randolph will be the advisor and will begin training with the faculty this week.

- New students who are looking into this pathway will meet with Shawnee first and then the faculty mentor to help them the rest of the way.
 - The Outreach for students who are within 70% of completing their degree are assigned to specific advisors to send out snail mail in hopes of re-engaging
 - It seems that many students are RS students
 - Academic Planning Tool:
 - The plan is to have an all-student session, Byron will be sending out an invite by the end of the day to get feedback from the students
 - The plan is to have a recommendation for the GP Exec Council
 - The students who use Navigate love it more than ctCLink and many staff enjoy Navigate.
 - While Navigate is great, students have to use ctCLink and how do we push students into Navigate?
 - Advising Library is a new project that is being implemented and advising is needing some volunteers from various departments to be involved.
- Testing:
 - 2016-17' 42% of recent graduates were at college level math
 - 2019-20' 78% were at college level math
 - Rethinking and reframing our placements and how we help onboard our students, we should ask students to retrieve their transcripts. With this new placement we can help students place in the math level they should be placed into rather than being stuck in the pre-college math that could take years.
 - Financial Aid:
 - For students who submitted their FAFSAs in 21-22', iGrad shows that they can complete any course of their choosing now.
 - Right now, they are processing repayments so you may get questions from students about how they set-up their payment plans they can be referred to Amanda Grandchamp. If they have questions about why, they can talk with Brian Isbell
 - Students now have a digital option to complete their paperwork
 - Ops Grant:
 - Any students who may be eligible can be sent directly to Darren Schwegler.

Meeting Adjourned.