



Student Services Council

January 29, 2019

Heritage Room

Attendees: Shain Wright, Ale Sanchez, John Killian, Laura McBride, Matt Johnson, Ian Triana, Lupe Rodriguez, Shawnie Randolph, Carmilla Rollins, Jon Jacobs, Mercedes Smith, Leszek Cromwell, Jennifer Houge, Kristy Gutierrez, Angel Ruvalcaba, Paz Clearwater, Katie Sully, Steven Boyer, Crystal Heitz, Darren Schwegler, Shannon Wachob, Rosemary Perkins, Cherene Crowson, Serena Lampkin, Byron Ford, Sue Orchard, Rosie Leno, Donovan Tate

Introductions

Updates

- *ctcLink*: We seem to be gearing up (for real this time) to go live in January 2020. Departments (registration, FA, and finance) are entrenched in it currently and will be spending several hours training and preparing. As a group, we need to be able to say no to a few projects to allow our colleagues to focus and once we go-live any changes we make will not be uploaded. Be patient with each other.
 - Registration just met and had a kick-off webinar where they were assigned to Canvas classes as well as trainings upcoming.
 - A lot of conversion will be happening
 - Staff will be away at trainings at the State Board leaving us short-staffed
 - This will be end of February to the end of May for trainings
- *Guided Pathways*: There is a college-wide steering committee (over half are faculty members) that has begun to identify the metamajors. They will also be identifying important steps to help students begin school, interventions, seek advising, apply for graduation, etc.
 - Revamping NSO is a current project for advising
 - They are looking at outcomes and what they are wanting to cover for students
 - Advising and Shain will be working to get AEW calls out sooner
 - Kristy is working with the Advising Institute to get faculty advisors trained
 - For CSI, we have a coach meeting coming up to review how it has gone this quarter in terms of working with students
 - The goal for winter quarter is that 50% of nursing students will have an ed plan

- Recent changes in math placement (implemented in summer qtr): there will be a fundamental test (any student with a 40% or lower will be placed into remedial math courses) because faculty have not seen that students are meeting basic requirements before entering their math courses. Students who have taken Algebra 2 in high school (and is reflected on their transcript) can use that as placement into math. This will be for all high schools - statewide.
 - Is English 87 going away?
 - unsure at this point - Byron will ask Becky Connolly
- College Success will be discontinued because we do not have good outcomes for the class. Programs will create their own to assist students in a more specific, career- focused way.
- *Navigate*: Currently in configuration and there is a team working on mapping. There are several teams working together to reach deadlines. The official timeline is tentative but we will start onboarding all new students in Navigate Fall Qtr. We will have a pilot group as well. For staff, there will be training in Spring. Faculty will be trained during inservice week of Fall quarter.

Roundtable Updates:

- Advising:
 - College application day was January 28th - students stopped by who will be applying to Universities in 2020.
 - February 27th is a career and exploration event for students
 - Any students who are planning to transfer to WSU, the application is January 31st for the opportunity for them to receive full financial aid
 - They'll be taking students to WSU for a campus tour
 - Currently there are just under 550 nursing students with a goal of getting them in for ed plan
 - Multi-craft trades: giving students basic skills so that they are employable with 53 credits to increase awareness of prof-tech and partner closer with our local high schools (see Ian Triana)
- Retention:
 - Study night with student ambassadors is January 30th that is held in the Library w/workshops on study tips. Free pizza and childcare from 2:30-7pm
- TRiO:
 - Chinese New Year on February 5th at 5:00pm in the Rose Center with food, tea, and games
 - Campus tours are coming up over spring break: UW - Western and then Eastern, Gonzaga, etc. Send students to TRiO to see if they qualify.
- Running Start:
 - Info sessions begin in March with a few in April
- Financial Aid:
 - Staff is pushing to get their canvas trainings completed (wo/training we will not go live)

- Two new PT staff are being trained right now
- Any students who use language like, “I don’t know”, “I’m not sure” do not direct them to the work study front counter. Have them contact staff in the back to help them - staff are divided by last name.
- Counseling:
 - Working through student success grants
 - They were able to get 20k more to help students
- VPSS: Pickleball on March 1
- Registration:
 - ctLink training in addition to their jobs
- WorkFirst: NA
- Op Grant:
 - Just applied for more money to serve more students
 - Passed audit
- Worker Retraining:
 - Applied for additional money to serve students - particularly for CDL training
 - Winter Qtr. Cook-off is February 14th
- BFET:
 - Monitoring report passed - no recommended changes
 - They are used as an example of what to do in the state
 - Because of government shutdown, students received benefits early and there seems to be more use of the food pantry
- WorkForce:
 - Passport to College: beginning July 1st anytime after the age of 14 students (but currently under 21) will qualify for assistance
 - Unaccompanied homeless youth will also be covered beginning July 1st
- ASLCC:
 - Baby food and diapers are going quickly in the food pantry
 - Lecture in HSB 101 to talk about Race
 - Took students to Olympia for Washington State Student Government where they discussed topics including new hope for incarcerated students, food pantry parameters, and college resources

Meeting Adjourned