



Student Services Council November 19, 2013 Meeting Notes

Present:

ASLCC representative, Hannah Leighton, Betty Sjoblom, Brian Isbell, Brian Sharp, Bunpa Lim, Carmilla Rollins, Chad Meadors, Crystal Heitz, Heather Wooldridge, Jodi Dahlke, Judith Chapar, Kristy Enser, Lupe Rodriguez, Maggie Stewart, Marcy Gilchrist, Mary Kate Morgan, Megan Jasurda, Micah McKee, Nicole Walker, Ronda Manick Sandie St. Onge, and Lisa Matye Edwards, Chair

Not Present: Aaron McNabb, Angel Ruvalcaba, Anna Brodt, Ashley Bemm, Bill Josh, Breanne Tomalin, Bryan Bales, Darren Schwegler, Eddie Smith, Grady Tweit, Harlan Cruser, Heidi Hamer, Jennifer Houge, Jenny Smith, Jessi Hanna, Jim Roffler, Kami Bair, Kara McElroy, Karla Rivers, Kelly Johnsen, Kirc Roland, Leszek Cromwell, Linda Wilson, Lynn Lawrence, Margit Brumbaugh, Marisa Greear, Megan Wiggins, Nichole Seroshek, , Roxana Ahmadifard, Shalaina Joiner, Shannon Wachob, Steven Chapman, Tamra Bell, Traci Fuller, and Traci Hilligoss

Guests: Angela Dahlke, Dani Trimble, and Stefanee Bunn

➤ **Updates from Lisa:**

- Achieving the Dream: Finish Line – Those present played a game and then discussed the issues and resources highlighted in the game that affect our students.
- All Staff next Tuesday – Arrange coverage so staff in your areas may attend the November 26 meeting.
- Higher One coming – LCC is looking at the options of this system, which would allow students to receive their FA funds as direct deposit to a bank account, debit card, or by a printed check. Anticipated roll out is spring 2014. Informational workshops will be scheduled and student service employees will need to understand Higher One to help our students understand. Students should be encouraged to update their addresses online in the student kiosk.
- Winter calendar & student deadlines – With fall quarter coming to an end and winter application deadlines fast approaching, students will need to provide extenuating circumstances to be allowed late withdraw from fall classes or admission for winter quarter. Missing the financial aid application priority deadline means delayed processing for winter funds. Returning dropped-out students will need to attend mandatory new student orientations.
- Position updates – Several job openings in Student Services are very close to being filled. Offers have been made and we are waiting for responses for positions in Opportunity Grant and Student Programs. The Registration position will be filled next. Please attend the VPI forums and provide your feedback.
- Area information – Check out the SBCTC website for fund allocation planning information. Demonstrations portals in ctcLink are rolling along and are very impressive. Cross over data will be retained for seven years on students with the historic data being warehoused for access as needed. Follow the ctcLink blog and take surveys as they come out. Staff training will start about three months before we go live in May 2015.

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Also available at: <http://services.lowercolumbia.edu/internal/committees/>

➤ **Around the Table:**

- **Brian Sharp** – There were 50 very interested attendees at the Health Care Panel recently. Boeing will have representatives here on January 21 for the next panel discussion.
- **Chad Meadors** – Thirty-three hopeful but late applicants were redirected from fall enrollment to winter enrollment. Thirty of those have committed for the new student orientation next Monday.
- **Crystal Heitz** – If you receive contacts or questions for WEA, send them to Crystal for general information and upcoming workshops.
- **Dani Trimble** – The 30 local Peace Health workers who were recently cut from their jobs are eligible for Trade Act retraining. Peace Health did not provide them with that information! If you have any discussions with these folks, please send them to Dani for follow-up.
- **Heather Woolridge** – Energy assistance is available and applications are being taken as of last night on-line through CAP.
- **Kristy Enser** – Please do the college assessment survey that was sent out recently. Several surveys have come out, so look for and complete the November 12 survey. Meetings with SMS users will be happening in the next few weeks to determine which screen access will need to be included for those users in the upcoming People Soft system.
- **Lisa Matye Edwards** – Lynn is doing well, proceeding with her treatment, and working as her energy allows. Other staff members are covering Lynn's duties as needed. Lisa will be off campus for the NWAACC volleyball game against Spokane at Mt Hood College on Thursday morning.
- **Megan Jasurda** – Veterans care packages are still being put together. Collections are still underway. "Thank you" Bryan Bales for the flags set up around campus last week!
- **Stefanee Bunn** – TANF funds are short and no new positions are anticipated through the remainder of this fiscal year.

The next Student Services Council meeting is scheduled for Tuesday, December 10.